Referral Fees



We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing & Associated services.	Homelet & Vouch	£10.00 of any insurances sold directly by them as a result of this introduction.
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary according to the value of works undertaken. Typically, we will receive a fee equal to maximum of 12% inclusive of vat, of the total amount of the invoice.
Maintenance & Repairs	In House – company owned Frangipani Group Ltd	Maximum 12% inclusive of vat, of the total amount of the invoice.
Inventories	Independent inventory companies	The fee we receive will be dependent upon the size of the property, typically 10% of the amount of the invoice.
Deposit replacement schemes	Flatfair	20% of a week's rent, per sign up.
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Various	The commission receive varies, dependent on the type of policy and cover. Typical commission is between 5% and 15% of the premium.
Auctions	I am Sold	We do not receive a referral fee, but may enter a split commission arrangement.
Removals	Various approved local or national firms	The fee we receive will be dependent upon the size of the property, at a maximum of 12% of the amount of the invoice.
Mortgages	Embrace Financial Services	We do not receive a referral fee, but may enter a split commission arrangement.
Utility Switching	Vouch & Homelet	Typical commission - Utility (each) £12.50 inclusive of vat, Media £50.00 inclusive of vat, Broadband £10.00 inclusive of vat

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.