

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing & Associated services.	Vouch Van Mildert Lettings Hub	We do not receive a referral fee for references. We may receive up to £15.00 for any tenant insurances sold directly by as a result of this introduction.
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 10% of the amount of the invoice inclusive of VAT
Maintenance & Repairs	In House – company owned	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 10% of the amount of the invoice inclusive of VAT
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Various	We receive from £15 to a maximum of £40 per referral incl. VAT
Auctions	I am Sold	We do not receive a referral fee, but may enter a split commission arrangement.
Conveyancing	Bennett Oakley Gray Hooper Holt	A maximum of £180 incl. Vat
Mortgages	Various and depending on which provider.	30% of broker fees incl. VAT. £180 incl. VAT
Surveyors	Graves & Jenkins	£75 incl. VAT
Utility Switching	Notify	Up to £15 per switch

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.